PACCAR Connect

Simply put, PACCAR Connect is an open, simple and trusted solution.

Open

Open in the way we do business with you and your partners – from being transparent in our business arrangements and communicating openly about product and service changes (via our Connect Portal), to providing a unique onboarding process for qualified partners.

It's Open in technology terms too. It integrates data from different partners' systems, and uses an open platform so you're not locked in. If a partner's app works with our secure interface API.

Simple

Simplicity is central to the design of PACCAR Connect Services. For example, the Connect Portal is intuitive and adaptable; it's an easy-to-understand platform that's simple to operate and the interface can be tailored to your precise needs. With customized alerts, automated reporting, and other helpful features, your work becomes a whole lot easier and your transport operations more efficient, too.

Or simply put, truck systems are getting increasingly complex. PACCAR Connect solves this problem with an open, secure API that integrates multiple data sources on a single user interface. Now your drivers only need to look at a single display!
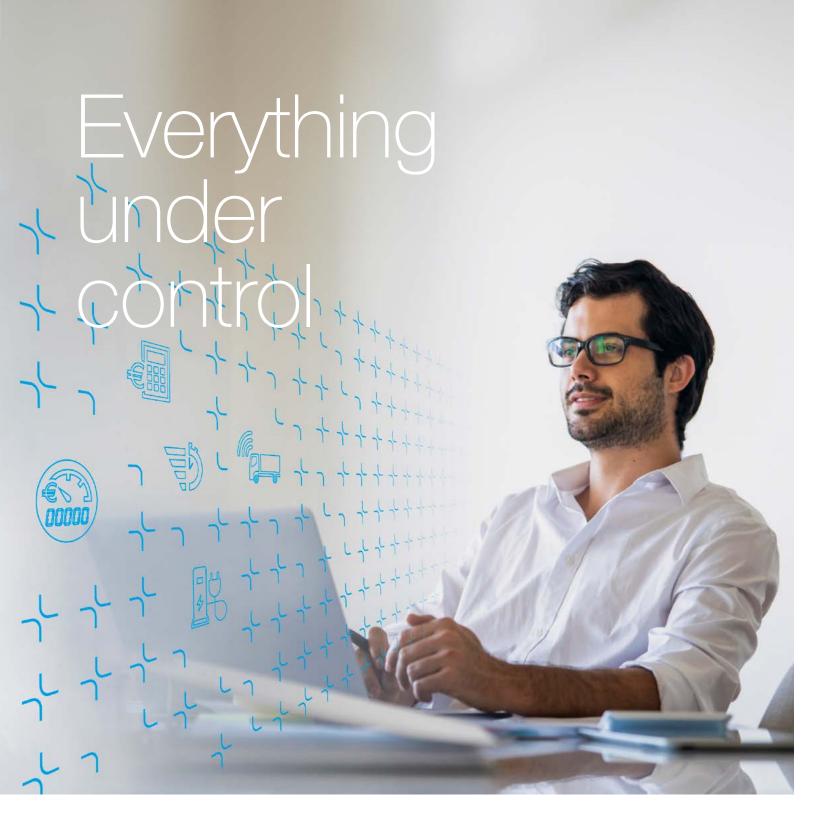
Trusted

Trust is essential when making live vehicle data available to service partners, and PACCAR has gone to great lengths to ensure your confidential data is kept safe. Our systems store your data in a secure and protected environment. And, with secure mobile device management, you stay in control of what your drivers see on their tablet at all times.

Being trustworthy is part of the PACCAR Connect promise, too. The original data from your vehicles is transmitted securely from the source to the secure API, where your service partners can utilise it in real time to give you reliable insights into your fleet operations.

Simplifying your Life!

PACCAR CONNECT

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Everything under control

PACCAR Connect delivers connected services that give you better control of your business processes. Simplify your daily operations using our highly adaptable Portal Services. Get deeper insights into the performance of your entire fleet with our open yet highly secure Data Services. And enjoy the added flexibility offered by our trusted Mobile Services. Available online 24 hours a day, 365 days a year, PACCAR Connect helps you increase vehicle uptime, reduce operational costs, and optimize logistical efficiency.

The data you want
To monitor drivers, vehicles, and logistics processes, and operate them efficiently, you need up-to-date information such as fuel reporting, real-time alerts, vehicle health updates, and location details. PACCAR Connect provides it all; using the vehicle's trusted DAF data interface and providing full integration with the apps you may be using from other partners.

Digital detox
With so much data available, information overload in the cab is growing. Multiple screens can be highly distracting, and many drivers are looking for a digital detox. PACCAR Connect offers a single screen and user interface, using either the existing In-Vehicle Information (IVI) display or a single, mobile display unit – the PACCAR Connect Tablet.

Full integration
Trucks have become data-gathering machines, and our secure API enriches your suppliers' digital services by providing them with even deeper truck data. It enables a fully integrated solution that connects seamlessly with your fleet management software, and it's built on an open platform that enables data sharing.

Portal Services

The PACCAR Connect Portal is the primary interface for the fleet manager or transport business owner. It shows information like the location and performance of the fleet. A web shop for purchasing additional subscriptions is included. This is your secure gateway for real-time insights into the performance of individual trucks and your whole fleet.

Being extremely user-friendly, this highly adaptable platform is simple and intuitive to use: program KPIs, select reports, and change update intervals easily. Adjust the settings to your own needs and monitor, analyse, and compare vehicles in no time using a reliable and trusted data source.

We offer a wide range of Portal Services: Use the Fleet Overview to check on vehicle location and driving status. Monitor the Eco Score Card to compare driving behavior. Use the Log Book to specify Alerts. Set thresholds in the Dashboard overviews. Look at historical data, Trip reports, and Fleet utilization. It's all there, at-a-glance. Register for the PACCAR Connect Portal and get immediate access to all the vehicle data you need to run your business more efficiently!

Scan and register now!

Data Services

PACCAR Connect will make the original data from all New Generation DAF trucks available to registered service partners who supply your transport business apps. This will ensure they receive trustworthy and reliable insights into a customer's operation in real time. It's an open approach that will make it extremely attractive for them to become a PACCAR Connect Partner and gain access to the PACCAR Connect Portal for customer management and the Data Integration Services we offer.

Partners who join the PACCAR Connect Partner Network can connect to our API and integrate every system in their customer's operation with ease. This enables a premium App experience, with access in the future to real-time truck data that provides the information customers want. Partners manage the subscriptions and the integration process while still leaving customers in full control of their own data.

Different data packages are available for partners to select from. Possible applications are: Logistical Management Systems, Pick-up and Drop functionality, Freight Forwarding and ETA (Estimated Time of Arrival) calculations.

Mobile Services

Currently, it includes Navigation software and functions like Search Destination, My Points of Interest (e.g. Preferred Fuel Stations, Weighing Station, Preferred Loading Dock) and Route Management.

Becoming a PACCAR Connect Partner

The onboarding process for PACCAR Connect Data Services is really simple: online educational tools include How-to Videos, FAQs and a Knowledge Base that provides clear guidance for developers.